

Welcome to the ACC CareSpace Portal

This user guide will help answer the most frequently asked questions related to the FCS Patient Portal. [CareSpace](#) allows patients and caregivers to securely view health records, communicate with clinical teams, view upcoming appointments and manage user account access.

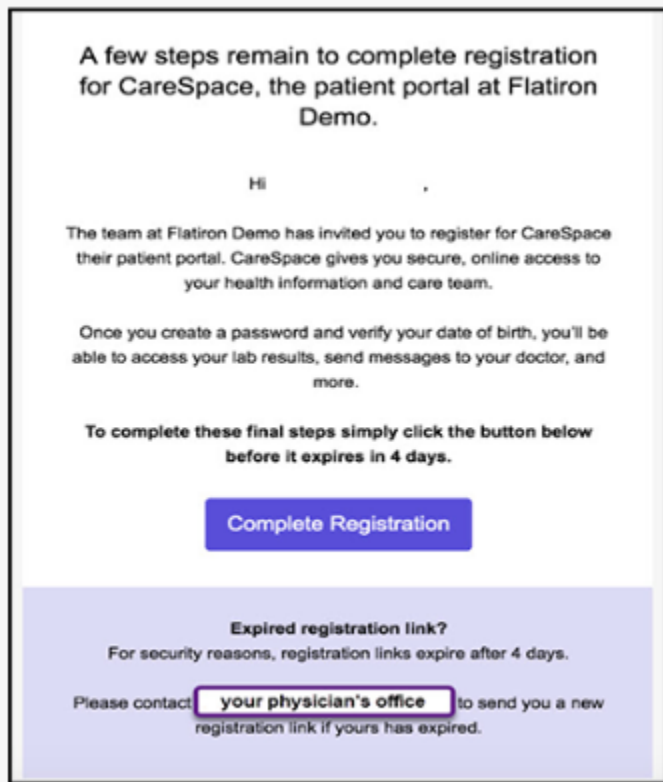
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How to Register for CareSpace

A direct invitation link is required to register for the CareSpace patient portal. This invitation is sent directly from the doctor's office to the patient's email address on file.

1. Look for a registration invitation email from **noreply@carespaceportal.com**.
2. Click the registration link in the email (check your spam folder if you don't see it).
3. Create a password and confirm your date of birth.
4. Agree to the terms of service and click "Create Password".

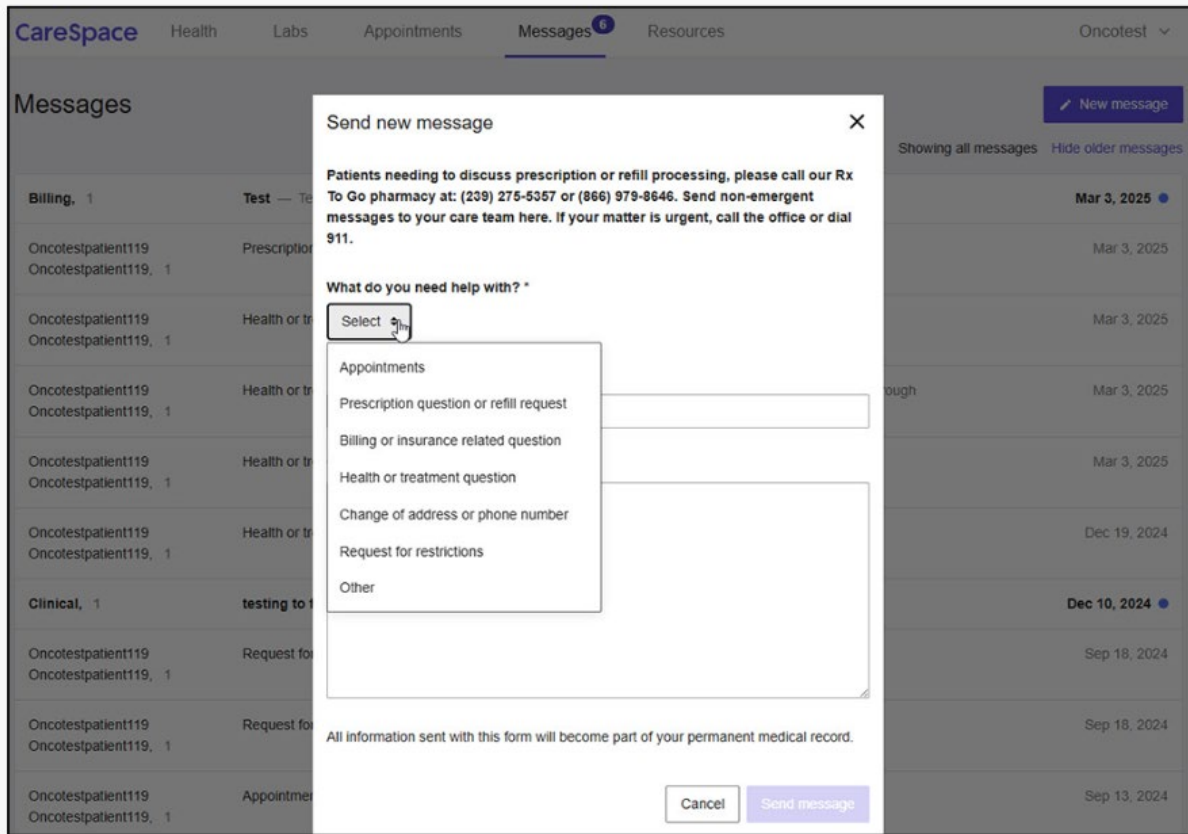
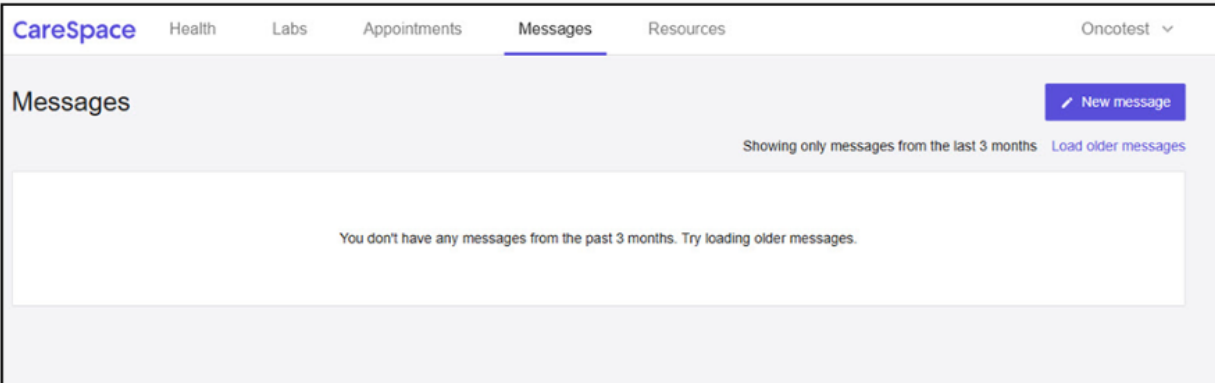


Troubleshooting: You must register within 4 days of the date your registration email was sent or the link will expire. If your link has expired, please contact your physician's office or the user who granted you access to their portal. Do not forward the registration email to a different account; the registration link won't work if forwarded.

Using Secure Messaging

CareSpace allows you to send non-urgent secure messages to your doctor's office at any time. Messages will be answered by staff during normal business hours. If you have an urgent request, please call the office directly. If you have a **medical emergency, call 9-1-1** immediately.

1. Click "New message" in the upper-right corner of the screen
2. Select the message category
3. Include a subject line and message for your provider team
4. Click "send message"



Viewing Appointments

From the appointments tab, you can view upcoming office visits, lab services and more.

CareSpace Health Labs **Appointments** Messages Resources Oncotest

Appointments

Note from Florida Cancer Specialists:
Please bring current Medication List or your Medication bottles on your next visit.

JUN 9

MONDAY JUNE 9, 2025

Corporate
2890 Center Pointe Drive, Fort Myers FL 33916

- 9:45 AM–10:00 AM**
Labs
- 10:00 AM–10:15 AM**
Visit with zdoc zdoc
- 10:15 AM–10:30 AM**
Radiology

Appointments are shown in the time zone of your practice.

Viewing Documents

From the Health tab, you can access the most recent medical documents and lab results. To see older records documents, simply click “View All Documents” at the bottom of the screen.

CareSpace **Health** Labs Appointments Messages Resources Oncotest

Send Record Download

Health

Oncotest
Oncotestpatient119
Age 90
Born 1935-01-01

Your next appointment
MONDAY JUNE 9, 2025
9:45 AM
Labs; Visit with zdoc zdoc; Radiology
Corporate

Recent lab results

Lab results are typically available 4 business days after your appointment. If your results require explanation, a provider will contact you or discuss with you at your next visit. You may receive results before your provider has reviewed them.

- Tuesday August 23, 2022
View results >
Tests: CBC
- Sunday August 21, 2022
View results >
Tests: CBC
- Thursday May 5, 2022
View results >
Tests: CBC

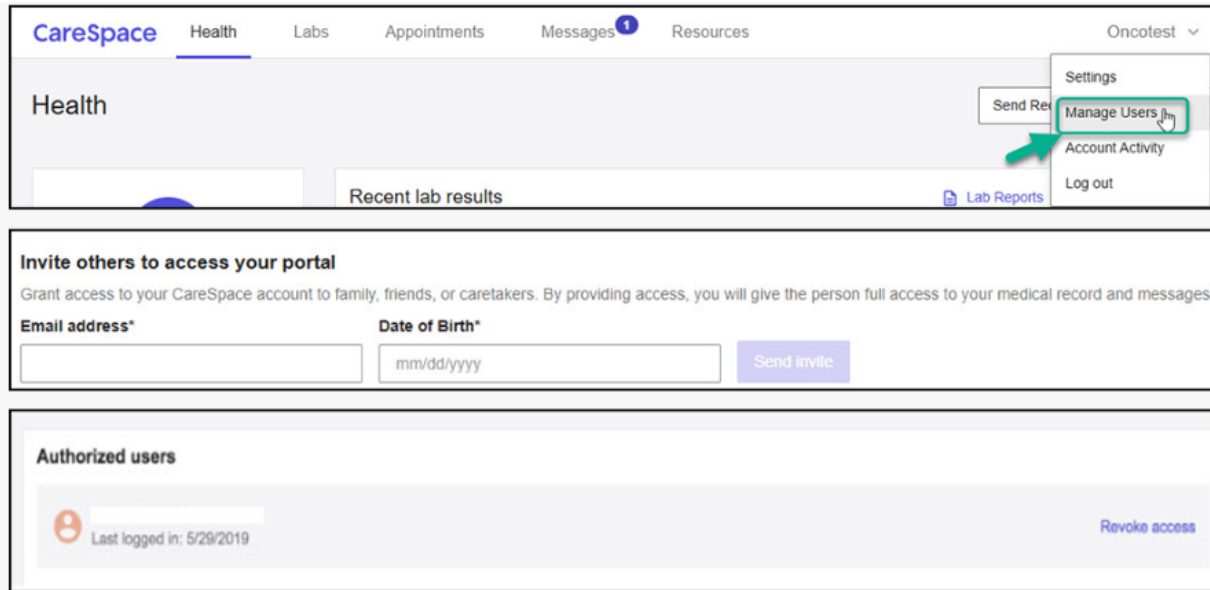
Documents

Name	Type	Date
Scripts for RxToGo	Prescriptions	Jul 9, 2024
MD Followup note Dr. Shroff v2	MD Followup note	May 9, 2023
MAR/Nurse Note: 12/13/2022	Nurse Note	Dec 13, 2022
MAR/Nurse Note: 11/14/2022	Nurse Note	Nov 14, 2022
MAR/Nurse Note: 11/7/2022	Nurse Note	Nov 7, 2022
testing 844-722-1189 WPV Chart Prep	Nurse Note	Nov 6, 2022

[View all documents \(53\)](#)

Granting Access to Family or Caregivers

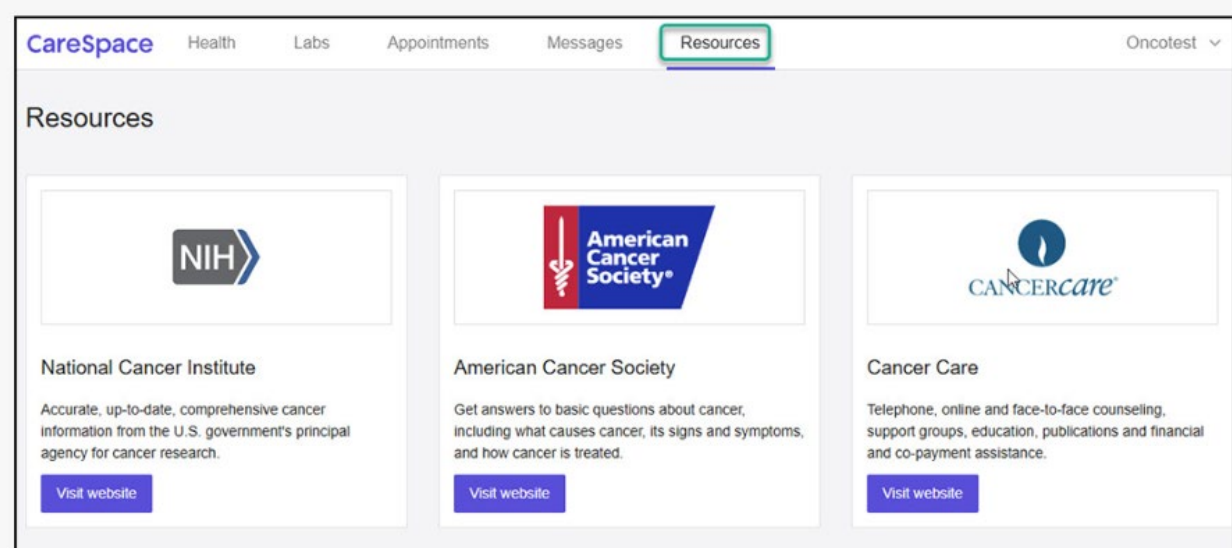
You can authorize someone you trust to view your CareSpace account and records. By granting access authorized users (friends, family, caregivers) will have full access to your patient portal, including all medical records and messages.



The screenshot shows the CareSpace user management interface. At the top, there is a navigation bar with tabs for Health, Labs, Appointments, Messages (with a notification badge), and Resources. A dropdown menu is open, showing options: Settings, Manage Users (highlighted with a red box and a red arrow), Account Activity, and Log out. Below the navigation bar, there is a section titled "Health" with a "Recent lab results" section. A "Send invite" button is visible. Below this is a form titled "Invite others to access your portal" with fields for "Email address*" and "Date of Birth*" (format mm/dd/yyyy) and a "Send invite" button. At the bottom, there is a section titled "Authorized users" showing a user profile with a "Revoke access" button.

Helpful Resources

Visit the resources tab in CareSpace to access links to the National Cancer Institute, American Cancer Society, and CancerCare. Additional educational resources are available on flcancer.com



The screenshot shows the CareSpace Resources page. The navigation bar at the top has the "Resources" tab highlighted with a red box. Below the navigation bar, there is a section titled "Resources" with three cards. The first card is for the National Cancer Institute (NIH), with the text "Accurate, up-to-date, comprehensive cancer information from the U.S. government's principal agency for cancer research." and a "Visit website" button. The second card is for the American Cancer Society, with the text "Get answers to basic questions about cancer, including what causes cancer, its signs and symptoms, and how cancer is treated." and a "Visit website" button. The third card is for Cancer Care, with the text "Telephone, online and face-to-face counseling, support groups, education, publications and financial and co-payment assistance." and a "Visit website" button.

What if I didn't receive the registration email?

Please call your doctor's office to confirm the email address on file. If your invitation link has expired, request a new registration link from your care team. Do not forward the original registration email—invitation links are invalid if sent to an alternate email address.

What are the password requirements?

Minimum 8 characters, with at least one uppercase letter, one lowercase letter, one number, and one special character.

Can I use CareSpace on my phone?

Yes, there is no app for CareSpace. Use Safari (iOS) or Chrome (Android) to log-in using your mobile browser.

How do I revoke access for a caregiver?

Go to **Manage Users** and click "Revoke access" next to the user's email. Note: this action is permanent.



Still having trouble?

Click "Forgot Password," or ask a trusted caregiver for help. You can also contact your physician's office directly.